

Klimaoprema d.d. has aligned its business policy and strategic objectives with the satisfaction of our customers. Bolstered by the unquestionable quality of our products and services, enduring care for the health and safety of our employees, and a preventive and proactive approach to environmental preservation and protection, we aim to cement the faith in our company and be a reliable partner to our current and future customers.

The Quality, Environment, Health, And Safety Policy is an important part of our business policy that plays a key role in setting and achieving our business objectives.

As evidence of Klimaoprema's commitment to meeting the requirements of HRN EN ISO 9001 (Quality Management Systems), HRN EN ISO 14001 (Environmental Management Systems), HRN EN ISO 45001 (Occupational Health and Safety Management Systems), and HRN EN ISO/IEC 17025 (General Requirements for the Competence of Testing and Calibration Laboratories), we have adopted this

QUALITY, ENVIRONMENT, HEALTH, AND SAFETY POLICY

Klimaoprema d.d. is actively and consistently devoted to:

- Permanently implementing and improving all applicable principles and requirements of HRN EN ISO 9001, HRN EN ISO 14001, HRN EN ISO 45001, HRN EN ISO 13485, and HRN EN ISO/IEC 17025, as well as upholding all principles of good manufacturing practices by meeting the requirements of relevant standards.
- Ongoing improvement of our Management Systems and their effectiveness by establishing tasks, responsibilities, and authorizations of all company personnel at all levels and applying prioritization methods.
- Ensuring ongoing awareness-raising among our employees about the importance of quality, occupational health and safety, and environmental protection.
- Collaborating with customers to meet their expectations and upkeep their satisfaction levels with the quality of our products and services.
- Fostering partnerships with suppliers and developing joint solutions, especially in the area of environmental protection.
- Ensuring high user satisfaction with services at our Calibration Laboratory. The Laboratory is a crucial and distinctive part of our company and maintains full independence and integrity in its work.
- Taking only fact and data-based actions, accompanied by risk and opportunity assessments.
- Monitoring global trends and introducing cutting-edge technologies.
- Ensuring appropriate working conditions to safeguard the health and safety of all employees and taking actions to improve motivation, promote team harmony, and build a dedicated, winning team.
- Recognizing health and safety risks for our employees and adopting protective measures as required (workplace safety training, use of protective equipment, changes in technological processes, etc.).
- Ongoing environmental aspect and impact analysis and finding alternative solutions and protective measures as required.
- Investing efforts in fostering environmental awareness among our employees.
- Sorting and disposing of all generated waste in accordance with applicable national legislation.

The Board of Klimaoprema d.d. acknowledges its responsibility for implementing the above Policy. The Board will invest all available knowledge and capabilities to provide leadership and support to our employees, rather than mere oversight.

Samobor, February 2, 2022

Chairman of the Board
Sergio Galošić, dipl. ing.

